“Measuring What Matters”

Outcomes/Performance Measures/
Mission Critical Data for Pretrial Services

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Deborrah Brodsky
Director, FSU Project on Accountable Justice
What is Performance Measurement?

An ongoing method of monitoring/reporting on a program’s progress made toward achieving established goals.
Simply…

“Performance Measurement” Asks the Following Questions…

- What is the program trying to accomplish?

- How can we measure the program’s success toward established goals?
Why does this matter?

What gets measured, gets done.
How do we measure performance?

Through key indicators, or “performance measures”

Quantitative or qualitative depiction of performance
The measures we use may include:

- The tangible services delivered—outputs
- Or the desired performance from the services delivered—outcomes

This is the part we’re focusing on, the “Outcome Measure”—or the indicator of a program’s success in achieving its goals.
But...

Programs don’t directly produce Outcomes...there are many steps in between, and many external factors contributing.

So how do we get from program to measuring outcome?

- By capturing “Mission Critical Data”
Measuring What Matters in Pretrial

In 2011, NIC published *Measuring What Matters*

Saw a need for **Consistent** and **Meaningful** data to track individual pretrial services Program performance
NIC Recommendations

- Outcome Measures
- Performance Measures
- Mission Critical Data

**SPECIFIC** to Pretrial Services
Program Performance
Outcome Measures

- **Appearance Rate**: % of supervised defendants who make all scheduled appearances.

- **Safety Rate**: % of supervised defendants who are not charged with a new offense during pretrial.

- **Concurrence Rate**: Ratio of defendants whose supervision level or detention status corresponds with their assessed risk.
Outcome Measures, (continued)

- **Success Rate**: % of released defendants who:
  1) are not revoked for technical violations of the conditions of their release, 2) appear for all court dates, and 3) are not charged with a new offense during pretrial supervision.

- **Pretrial Detainee Length of Stay**: Tracks the average length of jail stay for defendants who are eligible by statute for pretrial release.
Performance Measures

- **Universal Screening:** % of defendants eligible for release by statute or local court rule that a program assesses for release.

- **Recommendation Rate:** How frequently the program follows its risk assessment criteria when making recommendations for release or detention.
Performance Measures (continued)

- **Response to Defendant Conduct**: How often case managers respond appropriately to compliance or noncompliance.

- **Pretrial Intervention Rate**: Pretrial program’s effectiveness in resolving outstanding bench warrant, arrests and capiases.
What Data are Mission Critical?

- Number of Defendants Released by Release Type and Condition
- Caseload Ratio
- Time from Nonfinancial Release Order to Start of Pretrial Supervision
- Time on Pretrial Supervision
- Pretrial Detention Rate
Performance and Outcome Measurement Cannot Happen in a Vacuum

Must be collaborative

Must have adequate resources for Risk Assessment and Risk Management
Does Florida Utilize Evidence-Based Pretrial Practices?

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<th>Standard</th>
<th>Current Grade</th>
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<tr>
<td>Universal Screening</td>
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<td>Validated Pretrial Risk Assessment</td>
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Section 907.043
Citizens Right to Know Act

- Weekly Register and Annual Report
- Challenges
  - Differences in Definitions, Policies and Practices
  - Criminal Records/Fed and State Regulations on Confidentiality
  - Is it overly bureaucratic/these data are available to the public.
Citizens Right to Know Requirements

- Number of defendants assessed and interviewed for pretrial release.
- Number of indigent defendants assessed and interviewed for pretrial release.
- Names and number of defendants accepted into the pretrial release program.
- Names and number of indigent defendants accepted into the pretrial release program.
- Charges filed against and the case numbers of defendants accepted into the pretrial release program.
- Nature of any prior criminal conviction of a defendant accepted into the pretrial release program.
- Court appearances required of defendants accepted into the pretrial release program.
- Date of each defendant’s failure to appear for a scheduled court appearance.
- Number of warrants issued for a defendant’s arrest for failing to appear at a scheduled court appearance.
- Number and type of program noncompliance infractions committed by a defendant in the pretrial release program and whether the pretrial release program recommended that the court revoke the defendant’s release.
The good news is that we have an established mechanism and a track record of ACCOUNTABILITY in pretrial services.
We can learn from other states

Oregon, Colorado, Kentucky....examples of pretrial release programs with Performance Measurement in Place.

Florida can do this too.........

Citizens Have a Right To Know MORE....
Thank you.

For more information on the FSU Project on Accountable Justice, please visit our website:

iog.fsu.edu/PAJ